



## South Central Public Health Partnership

### TRAINING PROFESSIONALS TO PROTECT THE PUBLIC

<http://lms.southcentralpartnership.org/scphp>

### **Communication Gap: Linking First Responders and First Receivers**

**Instructor:** Amy Vinturella, ScD

This course hopes to bridge the communication gap between first responders (e.g., EMS staff in the field) and first receivers (e.g., emergency room personnel at a hospital) in the event of a terrorist attack. Some topics that will be covered include: orientation to duties and expectations of first responders and first receivers, channels and methods of communication, responder information collection at scene and clear communication guidelines during handoff at a hospital. **AVAILABLE FOR THIS COURSE: Nursing: 2.3 CEU's and/or Social Work: 1 3/4 CEU's!** Please register to this course for further information. The topics covered in this course include:

#### **Learning Objectives**

- Identify the differences between first responders and first receivers
- Identify the differences between information needed by the responders (from the hospital) and by the receivers (from the responders)
- List examples of information that a first responder would request from the hospital and assess the capacity of first receivers to give it
- List examples of information that a first receiver would request from the first responder and assess the capacity of first responders to give it
- Define plain (or common) language and demonstrate an understanding of its importance within Incident Command System
- Explain the pros and cons of triage pre- and post-decon in the field and at the hospital
- Define START and explain how both first responders and first receivers fit into its protocol
- Recognize the major parts of a triage tag and demonstrate familiarity with both creating and reading one
- Describe decontamination procedures
- List the types of information that the first responder should be able to collect at the scene and convey to the first receivers
- Identify the questions that first responders may need answers to when calling from the field

#### **Competencies**

- Describe his/her functional role(s) in emergency response and demonstrate his/her role(s) in regular drills
- Describe communication role(s) in emergency response:-Within the agency using established communication systems; with the media; with the general public; personal (with family, neighbors)

\* *Bioterrorism and Emergency Readiness*

*To register for this course visit us at*  
<http://lms.southcentralpartnership.org/scphp>