



## South Central Public Health Partnership

### TRAINING PROFESSIONALS TO PROTECT THE PUBLIC

<http://lms.southcentralpartnership.org/scphp>

### **Improving Your Communication Skills**

**Instructor:** Timothy Keogh, PhD

The purpose of this course is to focus on the communication skills you will need as a leader in a public health department. It is well known that having effective communication skills is crucial to managing staff and clients in a cooperative and functional manner, and that being able to clearly present ideas enhances career mobility. The communication elements discussed in this course are designed to provide insight into your professional and personal communication.

#### **Learning Objectives**

- Classify the impact of verbal and non-verbal communication
- Identify behavioral and communication styles
- Examine how we are seen by others
- Explain how different communication styles clash
- Describe how to adjust to the different communication styles
- Weigh the perspectives of others

#### **Competencies**

- Communicates effectively both in writing and orally, or in other ways
- Solicits input from individuals and organizations

\* *Council on Linkages between Academia and Public Health Practice*

*To register for this course visit us at  
<http://lms.southcentralpartnership.org/scphp>*